

Elite Online Solutions (Pty) Ltd

Reg No: 2007 / 029541 / 07

Address: Padua Building, Quintin Brand St,
Persequor Techno Park, Pretoria

DATE: 05 August 2025

RE: CONFIRMATION OF SERVICES RENDERED TO SAPSI

This letter serves to confirm that Elite Online Solutions (Pty) Ltd has been providing services to the South African Public Sector Institute (SAPSI) since December 2023.

The scope of services rendered includes the following:

- Website Hosting and Support: Elite provides secure and reliable website hosting services, inclusive of regular backups, domain and SSL management, uptime monitoring, and general technical support.
- Learning Management System (LMS) Support: Elite provides ongoing LMS support and maintenance services, which include user management assistance, course setup and updates, troubleshooting, reporting configuration, and continuous platform optimisation.

Elite remains committed to supporting SAPSI's digital infrastructure and e-learning goals with professionalism, responsiveness, and technical excellence.

Kind Regards,



Minette Steenkamp
Service Delivery Manager
Elite Online Solutions (Pty) Ltd